



EUROPEAN
INSTITUTE FOR
CONFLICT
RESOLUTION

COMPLAINT FORM To the European Institute of Conflict Resolution

Methods of Submitting the Complaint Form

In person at the premises of the European Institute for Conflict Resolution	By Post 27, str Tsimiski, 54624, Thessaloniki Via Fax +302310230185	Online http://www.europeanresolution.com	By email: mailto:info@europeanresolution.com
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1. Consumer's Contact Details *(Complete with capital letters. The fields with * are mandatory)*

First Name*:	Last Name*:
Family Name*:	Profession:
Street*:	Number*:
Municipality*:	Postal Code *:
Home or Work Phone.:	Cell Phone*:
Email*:	Fax:

2. Trader's Contact Details

*(Complete with capital letters. Fields with * are mandatory)*

Trader's name*:	
Trader's website :	
Trader's address*:	
Street*:	
City*:	Postcode*:
Work Phone*:	Fax:
Email:	



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3. Consumer Dispute *The fields with * are mandatory*

The case is pending before the judicial authorities*: YES NO

(Complete with X the corresponding field. If any of the parties involved in the case has filed before the court fill in YES.)

When did you buy the good/ service* :

(Indicate the exact time that you noticed the problem)

Description of the complaint*:

(Please describe your complaint in detail with clear and legible letters)

**Request for Amicable Settlement of Dispute
to the European Institute of Conflict Resolution*:**

